

# Step-by-Step Guide to Installing the IVICAM App on Windows 11

Comprehensive Instructions for a Seamless Installation

## Introduction

The IVICAM app is a versatile tool available on the Microsoft Store, allowing IVI users to optimize the Image and Camera settings of their device's camera and provides access to the inbuilt Green Screen and Teleprompter functions. In order to ensure that the app functions correctly, you must first install a virtual camera driver. This guide will provide detailed, step-by-step instructions for downloading and installing the necessary driver and the IVICAM app.

## Step 1: Download the Virtual Camera Driver

### 1.1 Visit the myIVI.com Website

Begin by opening your preferred web browser and navigating to the official IVI website : [myIVI.com].

### 1.2 Locate the Setup Files for IVICAM

On the How It Works page, look for the section dedicated to downloads or drivers. You should find the downloads available [here](#).

### 1.3 Download the Zip File

Click on the "Setup Files for IVICAM" link to initiate the download. A Zip file containing the necessary virtual camera driver will be downloaded to your computer. Save this file in a location that is easy to access, such as your desktop or downloads folder.

## Step 2: Extract the Zip File

### 2.1 Navigate to the Downloaded File

Open the folder where you saved the "Setup Files for IVICAM" Zip file.

### 2.2 Extract the Contents

Right-click on the Zip file and select the option to "Extract All." You will be prompted to choose a location for the extracted files. Select a location that is easy to remember and click "Extract."

## Step 3: Install the Virtual Camera Driver

### 3.1 Open the Extracted Folder

Navigate to the “Set up File for IVICAM” folder where you extracted the contents of the Zip file. You should see a setup file among the two extracted files.

### 3.2 Run the Installer

Double-click on the setup file to launch the installer for the virtual camera driver.

### 3.3 Follow the Installation Wizard

An installation wizard will appear, guiding you through the process of installing the virtual camera driver. Follow the on-screen instructions, agreeing to any terms and conditions and selecting the default installation settings unless you have specific preferences. The setup file will check if your computer already has a prerequisite - visual c++ redistributable - installed and if not will download and install this file. A UAC shield icon is a reminder that this file requires Administrator privileges. This should be located in the taskbar and approved for the installation to proceed.

### 3.4 Complete the Installation

Once the installation is complete, you may be prompted to restart your computer. If so, save any open work and restart your computer to finalize the installation of the virtual camera driver.

## Step 4: Install the IVICAM App

### 4.1 Open the Microsoft Store

After your computer has restarted, open the Microsoft Store application on your computer.

### 4.2 Search for IVICAM

In the search bar at the top of the Microsoft Store, type "IVICAM" and press Enter. The IVICAM app should appear in the search results.

### 4.3 Install the IVICAM App

Click on the IVICAM app from the search results to open its store page. Click the "Install" button to begin the installation process. The app will be downloaded and installed on your computer automatically.

## Step 5: Launch and Configure IVICAM

### 5.1 Open the IVICAM App

Once the installation is complete, you can launch the IVICAM app from the Start menu or the list of installed applications. Alternatively click on the Start button (Windows Logo) in the task bar, search for IVICAM and elect “Pin to Taskbar” to create a shortcut for the program in the taskbar.

## 5.2 Configure the App

Upon launching the IVICAM app for the first time, you may need to configure it to work with the newly installed virtual camera driver. Follow the on-screen instructions agreeing to the request for permission to access the Camera and Microphone to complete the setup process and ensure that the app is functioning correctly. Finally ensure that the iVi Camera and iVi Audio are selected in the “Select camera” and “Select microphone” dropdown menus in the app.

The IVICAM app should always be launched prior to launching the users preferred video conferencing app such as Zoom, Teams or Google Meet. Ensure that the selected camera in the video conferencing app is “Virtual iVi Camera (Windows Virtual Camera)” and the selected microphone and speakers are “iVi Audio” to utilise the features of the IVICAM app during the video conference.

## Conclusion

By following these detailed steps, you will have successfully installed both the necessary virtual camera driver and the IVICAM app. This guide ensures that you can enjoy the full functionality of the IVICAM app, leveraging your device's camera for various uses. Should you encounter any issues during the installation process, refer back to the steps outlined above or consult the support resources available on the myiVi.com website.

## Frequently Asked Questions (FAQs)

**Q: What should I do if the virtual camera driver does not install correctly?**

A: Ensure that you have downloaded the correct Zip file from the myiVi.com website and that you have extracted all contents before running the installer. If issues persist, try re-downloading the file or contact support for assistance.

**Q: Can I use the IVICAM app without installing the virtual camera driver?**

A: No, the virtual camera driver is essential for the IVICAM app to function properly. Ensure that you complete the driver installation before attempting to use the app.

**Q: What should I do if the IVICAM app does not recognize the virtual camera driver?**

A: Restart your computer and ensure that the driver was installed correctly. If the problem persists, check for updates to the IVICAM app or the virtual camera driver on the myiVi.com website.

By adhering to these instructions, you will be well-equipped to navigate the installation process and enjoy the features offered by the IVICAM app.

