

Step-by-Step Guide to Installing the IVICAM App on Mac OS

Comprehensive Instructions for a Seamless Installation

Introduction

The IVICAM app is a versatile tool available on the Apple App Store, allowing IVI users to optimize the Image and Camera settings of their device's camera and provides access to the inbuilt Green Screen and Teleprompter functions. In order to ensure that the app functions correctly and the Mac display is mirrored or extended to the IVI display you must first install drivers for DisplayLink. This guide provides detailed instructions for installing the DisplayLink Manager on a Mac OS system, and the IVICAM app.

Step 1: Check System Requirements

1.1 Mac OS Version

Requires 10.15 (Catalina) or later

1.2 Hardware

Intel or Apple M1/M2/M3/M4 processor

Requires at least one available USB port

Internet connection required for downloading the driver

Step 2: Download the DisplayLink Manager

2.1 Navigate to DisplayLink Website

Open your web browser and navigate to the DisplayLink official website.

2.2 Download DisplayLink Manager

Go to the "Downloads" section.

Select "Mac OS" from the list of operating systems.

Click on the latest version of the DisplayLink Manager and download the installer package (usually a .dmg file).

Step 3: Install DisplayLink Manager App

3.1 Open Downloaded File

Locate the downloaded .dmg file in your "Downloads" folder.

Double-click the .dmg file to open the disk image.

3.2 Install DisplayLink Manager

In the window that appears, double-click on the "DisplayLink Manager Graphics Connectivity" installer.

Follow the on-screen instructions to proceed with the installation. This typically involves agreeing to the software license agreement and entering your system password to authorize the installation.

Once the installation is complete, a confirmation message will appear.

Step 4: Install the IVICAM App

4.1 Open the Apple App Store

Open the App Store application on your computer.

4.2 Search for IVICAM

In the search bar at the top of the left column of the App Store, type "IVICAM" and press Enter. The IVICAM app should appear in the search results.

4.3 Install the IVICAM App

Click on the IVICAM app from the search results to open its store page. Click the "Install" button to begin the installation process. The app will be downloaded and installed on your computer automatically.

Step 5: Launch and Configure IVICAM

5.1 Open the IVICAM App

Once the installation is complete, you can launch the IVICAM app from Launchpad folder at the far left side of the Dock from the list of installed applications. Alternatively click on the shortcut iViCAM Logo in the dock.

5.2 Configure the App

Upon launching the IVICAM app for the first time, you may need to configure it to work with the virtual camera driver which is automatically installed when the app is launched. Follow the on-screen instructions agreeing to the request for permission to access the Camera and Microphone to complete the setup process and ensure that the app is functioning correctly.

Finally Ensure that the iVi Camera and iVi Audio are selected in the “Select camera” and “Select microphone” dropdown menus in the app.

The IVICAM app should always be launched prior to launching the users preferred video conferencing app such as Zoom, Teams or Google Meet. Ensure that the selected camera in the video conferencing app is “iViCAM Virtual Cam” and the selected microphone and speakers are “iVi Audio” to utilise the features of the IVICAM app during the video conference.

Conclusion

By following these detailed steps, installed both the necessary drivers for DisplayLink and the IVICAM app. This guide ensures that you can enjoy the full functionality of the IVICAM app, leveraging your device's camera for various uses. Should you encounter any issues during the installation process, refer back to the steps outlined above or consult the support resources available on the myIVI.com website.

Frequently Asked Questions (FAQs)

Q: What should I do if the DisplayLink Driver does not install correctly?

A: Ensure that you have downloaded the correct file from the DisplayLink website and that you run the installer. If issues persist, try re-downloading the file or contact support for assistance.

Q: What should I do if the iViCAM app does not install correctly?

A: Ensure that you have downloaded the correct file from the App Store. Try removing any installed iViCAM files using a Finder window and then reinstalling the iViCam from the app store. If issues persist contact support for assistance.

Q: What should I do if the IVICAM app does not create the virtual camera driver?

A: Restart your computer and ensure that the software was installed correctly. If the problem persists, check for updates to the IVICAM app on the myIVI.com website or App store.

By adhering to these instructions, you will be well-equipped to navigate the installation process and enjoy the features offered by the IVICAM app.